# DGR 7.8.A: Flight Operation Officers/Flight Dispatchers



# **Duration: Initial 1 day / Recurrent 1 day**

#### **Program Overview**

The course is designed to guide you in the tasks and responsibilities to ensure that you are competent to perform your job function and be in full compliance with the regulations. It has been designed as per IATA's DGR - section 1.5 and in accordance with function 7.8 in IATA's 'Dangerous Goods Training Guidance'.

# **Objectives**

Upon completion of this course you will be able to:

- → Identify and classify dangerous goods
- Interpret hazard communication
- → Detect unpermitted dangerous goods in baggage
- → Interpret NOTOCs
- → Apply Emergency Procedures

### **Target Audience**

- → Airline and ground handling flight operations officers
- Operator's and ground handling carrying a role of flight dispatcher

#### **Pre-requisites**

- → Recommended level is Entry-level and Intermediate
- → The recommended level of language proficiency is ICAO Operational Level 4 or the equivalent

# **Key Topics**

- → Understanding the basics of dangerous goods
- Recognizing dangerous goods
- Identifying forbidden and hidden dangerous goods
- Manage dangerous goods pre and during the flight
- → Content and interpretation of NOTOC

#### **Delivery**

→ Classroom-based learning including lectures, exercises, case studies and final assessment

#### Exam

The participant is required to score at least 80% to pass the mastery test.

#### **Certificate Awarded**

The participant will be awarded with a GAA - IATA completion certificate upon successful completion of the course.