DGR 7.5.A: Personnel Accepting Passenger and Crew Baggage, Managing Aircraft Boarding Areas and Functions Involving Direct Passenger Contact at an Airport – Initial / Recurrent



Duration: Initial 1 day / Recurrent 1 day

Program Overview

The course is designed to guide you in the tasks and responsibilities to ensure that you are competent to perform your job function and be in full compliance with the regulations. It has been designed as per IATA's DGR - section 1.5 and in accordance with function 7.5 in IATA's 'Dangerous Goods Training Guidance'

Objectives

Upon completion of this course you will be able to:

- → Identify and classify dangerous goods
- → Interpret hazard communication
- → Detect hidden dangerous goods in cargo and mail
- Accept passenger and crew baggage
- → Explain the basic Emergency Response procedures

Target Audience

- Airline, airport and ground handling passenger handling staff
- Airline and airport staff at transfer desk
- Operations managers and frontline supervisors of passengers handling

Pre-requisites

- → Recommended level is Entry-level and Intermediate
- → The recommended level of language proficiency is ICAO Operational Level 4 or the equivalent

Key Topics

- → Understanding the basics of dangerous goods
- Recognizing dangerous goods
- → Identifying forbidden and hidden dangerous goods
- Apply operator's requirements in acceptance of baggage
- Report dangerous goods incidents and undeclared dangerous goods

Delivery

→ Classroom-based learning including lectures, exercises, case studies and final assessment

Exam

The participant is required to score at least 80% to pass the mastery test.

Certificate Awarded

The participant will be awarded with a GAA - IATA completion certificate upon successful completion of the course.